

# PUSH PRESS MEMBERS APP

## STEP 1

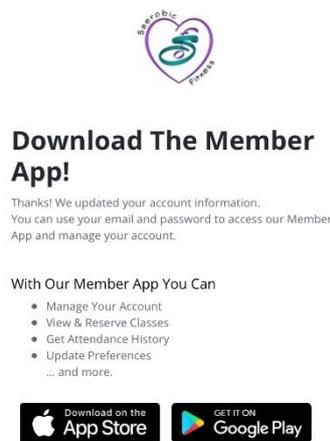
To get access to the PushPress Members app you will need to set up an account. (if you already have one then you can skip this step.)

Click the link below, to set up a FREE Saerobic Fitness Membership:

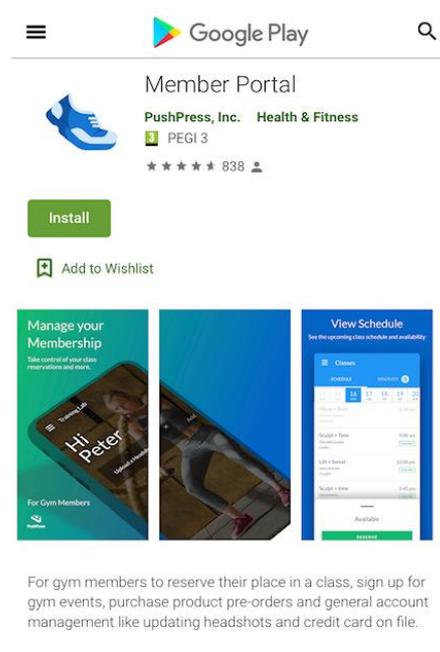
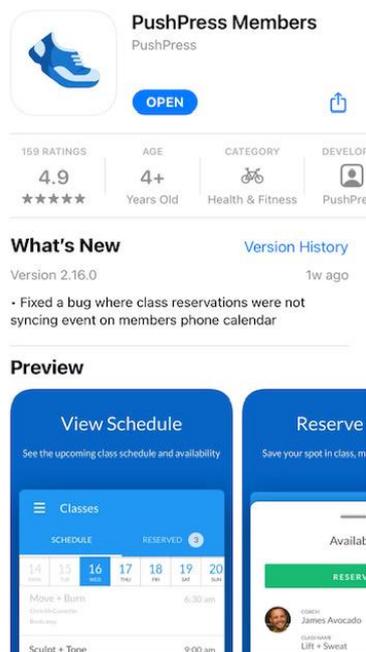
<https://saerobic.pushpress.com/open/subscribe/k674>

You should then receive an email requesting that you complete your profile.

Once complete you will see the below message and you will need to download the app onto your device:



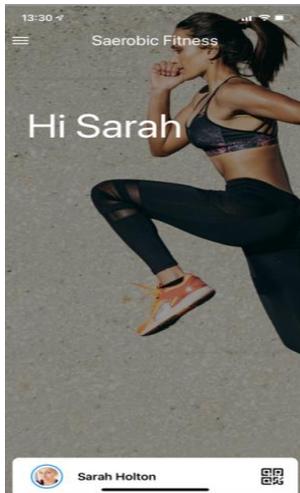
Here is what the app looks like in the stores:



## Step 2

Log into the app using the details you entered in Step 1.

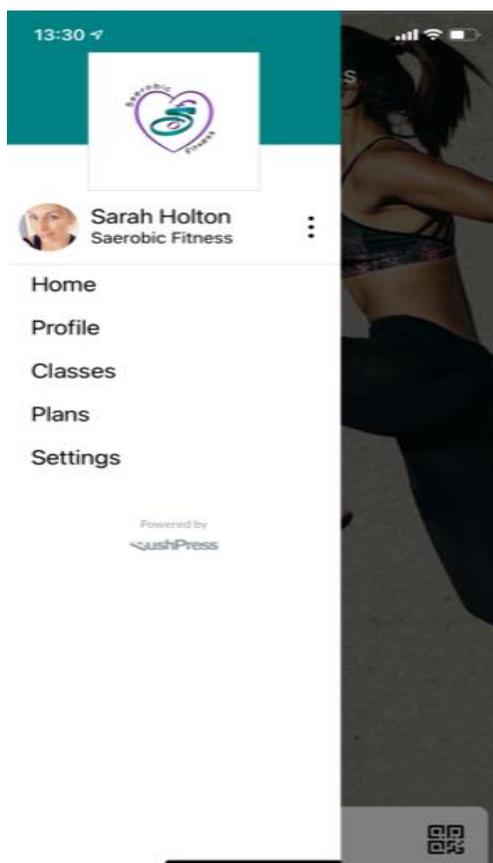
You should be greeted by this page once logged in:



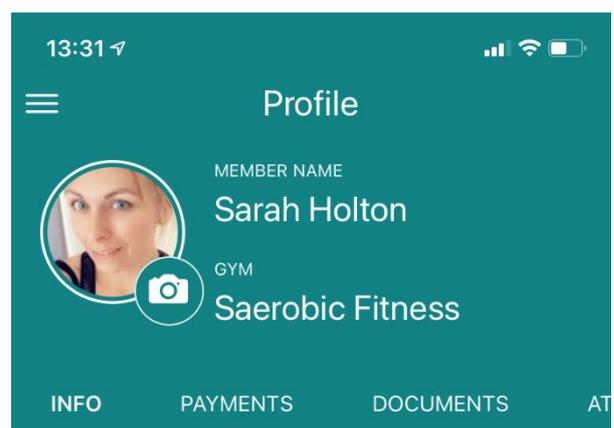
From here you can Purchase you Pass for Class, reserve your place in class (to ensure that you can attend), Check-in to class upon arrival and update your profile details. Click on the 3 lines in the top Left of the screen to open the menu.

# Let's take a look around...

## Menu Screen



## Profile Screen



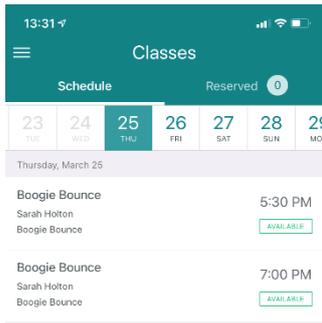
Here you can add a profile picture, update your password etc.

You can also add/update a payment card under the payments heading

Documents that you have signed should show up under the documents heading

You can view your attendance under the Attendance heading.

## Classes Screen



From here you can view the classes schedule and reserve your space in class.

Scroll along the calendar at the top to the date you are looking for and the available classes will show up below.

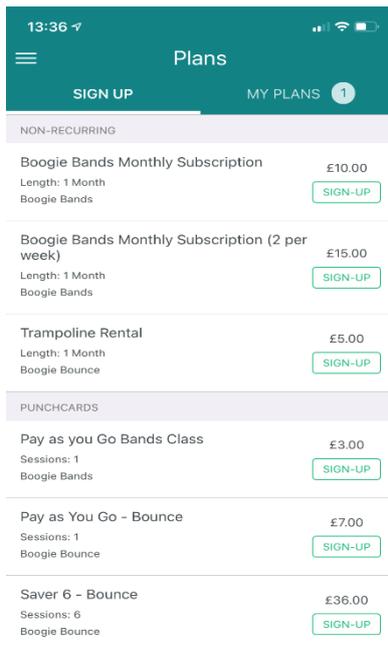
To reserve your space in class select the class that you wish to attend, then select the Reserve button at the bottom of the screen.

You will then need to select the plan that you are booking that class with, so make sure you have one before trying to reserve your space.

Once you've selected the plan, your reservation is complete and should show up on the reserved tab of this screen.

From the reserved tab you can manage your reservations and cancel them. Please ensure to read the cancellation policy to understand when a cancellation is classed as late and will still be charged.

## Plans Screen



This is where you can purchase your class passes.

To do so just select the plan that you want and complete the form.

This will add the plan to your account to allow you to reserve your space in class.

Please note that if you attend Boogie Bounce Classes and Boogie Bands classes then you are eligible for a discounted Bands subscription and you will be emailed a link each month to apply that discount. This is not available on the app.

It is important to ensure that you are purchasing the right pass for the right class, you will not be able to attend a bounce class with a bands class or vice versa.

# Cancellation Policy

## Boogie Bounce

When a space in class is reserved through the app one credit will be deducted from your Pass.

If you cancel your reservation less than 24 hours ahead of the class, then that credit will be lost. If cancellation is made with more than 24 hours' notice, then the credit will be added back onto your pass to use another time.

If Saerobic Fitness cancels a class then there will be no penalty to you, spaces will be offered in another class that week subject to availability, if possible, a replacement session will be organised.

To avoid disappointment, it is vital that you reserve your space in class in good time. We have a limited number of trampolines and you will not be able to attend without booking in advance.

## Boogie Bands

### Pay as You Go Pass:

When a space in class is reserved through the app one credit will be deducted from your Pass.

If you cancel your reservation less than 24 hours ahead of the class, then that credit will be lost. If cancellation is made with more than 24 hours' notice, then the credit will be added back onto your pass to use another time.

If Saerobic Fitness cancels a class then, if possible, a replacement session will be organised. In the event that this is not possible then a Class recording video will be made available to you.

### Monthly Subscription:

These classes are subject to a subscription, there is no refund available for missed classes. However, a recording of the class can be sent to you to complete, in your own time, at your request.

If you have a pass for 1 class per week then that can be used for either of the classes available in the week. If you are not able to attend either then a recording of the class can be sent to you to complete, in your own time, at your request.

If you have a pass for 2 classes and you are not able to attend, then a recording of the class can be sent to you to complete, in your own time, at your request.